

*I wanted to tell all of you how thankful I am for everyone who has helped Howie to lead as normal a life as possible. I never would have believed that this could happen after all the negative experiences he has had over the years.*


*Thank you for your patience and concern for Howie. I feel I cannot adequately thank you for the HUGE difference you have made in Howie's life.*


*Sincerely,  
C.L.  
Howard's sister*

**dsisi**  
www.dsiservices.org  
1-800-745-7686

*"I love my home.  
It's a dream come true for me."*

 **DSI has received the highest accreditation rating from Commission on Accreditation of Rehabilitation Facilities and was declared exemplary in quality, safety, governance, risk management, consumer input, and accessibility.**

 **DSI was the first agency in Indiana to have its employee training certified by the Department of Labor.**

 **DSI has professional staff trained in CPR, First Aid, Client Rights, Reporting Abuse/Neglect and Exploitation, Blood-Typing Pathogens, Defensive Driving and Enhancing Verbal Skills. Also part of the DSI curriculum is Louder Than Words and World of Autism training, Non-Violent Crisis Intervention, Medication Orientation and Administration and Home Management Skills for employees that work in group homes.**

## DSI serves 30 counties in Indiana



# SUPPORTED LIVING PROGRAM



**dsisi**  
Developmental Services, Inc.  
www.dsiservices.org  
1-800-745-7686

For 35 years DSI has been providing quality services that have helped thousands of individuals with mental, physical, and emotional challenges live more independently in the community. We listen to our customers and work with you to create a comprehensive plan to help you or your loved one reach their goals at home, at work, and in the community. That's our promise.

*Home is where the heart is*  
-proverb

*Lindsay discusses some home improvement options with staff from DSI's Supported Living and Housing Partnerships, Inc.*



**Staff Training:** Supported Living staff must pass a comprehensive pre-employment test, interview and background checks.

DSI has a rigorous training program for staff which includes CPR/First Aid, Bloodborne Pathogens, Seizure First Aid, Client Rights, Client Protection, protection from Abuse/Neglect/Exploitation, Incident Reporting, Defensive Driving, Crisis Intervention, Medication Orientation, Medication Administration, and Core A and Core B Medication Training.

DSI and the Department of Labor have partnered in the Client Service Specialist Apprenticeship Program which requires 3,000 working hours and 226.5 training hours to complete.

Staff must complete a variety of training, some of which require re-certification on an annual or biannual basis and all employees must keep their training up-to-date at all times to retain their apprenticeship status.

DSI's award-winning training program is a model in the State of Indiana and is certified by the Department of Labor.

**Purpose:** The Supported Living Program assists residents in one, two, or three person living situations to help them achieve the highest level of independence possible. Individuals refine their daily living skills such as cooking, clothing care, housekeeping, and money management. Supported living also provide opportunities for participation in recreational, social and learning experiences in the community.

**Experience:** DSI has been a leader in providing quality services to individuals with disabilities since 1975. We are currently in 30 counties and will be expanding our services throughout the state of Indiana.

**Philosophy:** DSI's philosophy for the Supported Living Program is to provide services through an individualized, person-centered approach.

**Quality:** DSI's Supported Living Program follows the policies and recommended practices of the Bureau of Quality Improvement Services (BQIS), Division of Disability and Rehabilitative Services. DSI is surveyed and accredited by the Commission of Accreditation of Rehabilitation Facilities (CARF). In addition to the program review, the CARF survey process assesses the organizations' business practices to ensure sound management principles. And finally and most importantly, client, family and guardian input is used as an important part of the quality assurance process.

*Developmental Services, Inc. is a 501-C-3 not-for-profit organization that provides services for adults and children with mental, physical, and emotional disabilities. DSI was established in 1975 and provides residential living situations, job training and placement, respite care, family support, early intervention and many other services listed on our website.*

*DSI receives financial support from local Arc's, County Commissioners, individual and group contributions, local, state, and federal funds, Indiana Division on Aging and Rehabilitative Services, United Funds, and the United Way.*

*All of the services provided by DSI are approved or certified by the Indiana Family and Social Services Administration, Indiana Department of Public Instruction and the Indiana State Board of Health.*

*The programs are provided to individuals without regard to race, sex, creed, age, religion, national origin, or severity of disability. DSI is an equal opportunity employer.*

*DSI's operations are overseen by a representative board of directors and operated by professional staff. Selected programs meet standards established by the Commission on Accreditation of Rehabilitation Facilities (CARF).*